
Mission Statement

Highland Wood Family Council, comprised of families and friends of residents, serves as a support group and liaison with residents, their families and staff of Haliburton Highlands Health Services to ensure that residents enjoy safe, effective and responsive care that helps them maximize their quality of life.

The Family Councils are dedicated to the promotion and improvement of quality living for all residents.

To be included on our E-Mail List for Family Council minutes, Ministry of Health & LTC notices, and requests/information from the Activity Dep't, forward your email address to:
brussell@hhhs.on.ca

We invite you

Family Councils can play an important role in improving the quality of living for residents, while providing support for their family members. We invite you to be part of Highland Wood Family Council, comprised of family members and friends of residents.

Contact
Activity Department at Highland Wood
for further information
705-457-1392 X 247



Highland Wood Family Council
c/o HHHS
7199 Gelert Road, Box 115
Haliburton, ON K0M 1S0
Phone: 705-457-1392 X 247
Fax: 705-457-2398
E-mail: info@hhhs.on.ca

*Highland
Wood
Family
Council*

*Together
we can make
a difference*

**Dedicated to
improved
quality of living for
our residents**

What Does A Family Council Do?

- Assist in facilitating and enhancing communication between residents, family and staff.
- Advocate on behalf of residents.
- Provide residents and their families with a means of mutual support.
- Assist in education of family members and loved ones in relation to Highland Wood.

What are the Advantages of a Family Council?

Family

- Orientation, support and information for the families and friends of residents.
- On-going support—strength drawn from mutually shared experiences.
- Education and information related to the long-term care system
- A means to express concerns

Resident

- Family input into decisions and changes
- Family and resident activities
- Meeting needs through organized efforts
- Supporting residents where family and friends are not available

Facility

- Communication between the home and families
- Family input in problem solving and finding solutions
- Mutual support for all concerned

For more information, please contact
the Activities Dep't or call
457-1392 X 247

www.hhhs.on.ca

Who can be part of the Highland Wood Family Council?

- Relatives and friends of residents
- Auxiliary representative
- Highland Wood administrative representative
- Highland Wood resident(s)

Goals:

- Advocating on behalf of all residents
- Promoting quality living
- Easing the stress of admission
- Exploring issues of concern
- Sharing ideas / activities
- Providing mutual support
- Furnishing information and education
- Maintaining communication between families and Highland Wood staff
- Assisting the Residents' Council where applicable
- Assisting with events

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