



EPIC AT THE ELBOW SUPPORT SPECIALIST

REPORTS TO:	HHHS EPIC SITE LEAD
STATUS:	TEMPORARY PART TIME
SHIFT:	ALL SHIFTS
COMPENSATION:	\$21.00/hr
UNION:	NON-UNION
DATE POSTED:	AUGUST 30, 2021

POSITION DESCRIPTION:

Reporting to the HHHS EPIC Site Lead, the Epic at the Elbow (ATE) Specialist plays an integral role in supporting HHHS staff and physicians during the implementation of the EPIC Clinical Information System (CIS).

You will be deployed primarily within clinical patient areas to support physicians and other clinical team members at go-live. Confidentiality and professionalism is a must.

To prepare you for this role you will receive detailed training on Epic and will assist with classroom training delivery to both physicians and nursing staff to perfect your skills.

The goal of the At the Elbow (ATE) Specialist is to provide on-unit support such that staff effectively and efficiently utilize the CIS during the first few critical transition weeks at go-live on Dec 3rd.

QUALIFICATIONS:

- High school diploma
- Customer service experience with strong customer service skills
- Are confident and comfortable with learning, understanding and applying new technologies
- Demonstrated good knowledge of the Microsoft office suite and good computer skills
- Experience working both independently and, in a team environment
- Excellent communication skills with the ability to present information clearly and professionally
- Active listening skills
- Demonstrated problem solving and critical thinking skills
- Ability to work under pressure and in challenging situations
- Being flexible and adaptable when dealing with the needs of end users
- Are passionate about providing excellent patient care
- Knowledge and experience in applying adult learning principles in a healthcare setting is preferred
- Prior experience in a clinical environment is preferred (e.g. hospital, walk-in clinic, etc.)
- Current enrollment in a health-related post-secondary program is preferred

In addition, the successful candidate must be available to work day and evening shifts, along with weekends and statutory holidays. An ability to attend work on a consistent basis is also a requirement.

SUBMIT APPLICATION AND RESUME TO:

sh miles@hhhs.ca

Haliburton Highlands Health Services thanks all applicants, however, only those selected for an interview will be contacted. If you are contacted by HHHS regarding a job opportunity or testing, please advise if you require accommodation. Information received relating to accommodation needs of applicants will be addressed confidentially.