

Haliburton Highlands Health Services Future of Care Forum #1: What's on the Go at HHHS



This session is being recorded.



Traditional Land Acknowledgement

We gather on ancestral lands, the traditional territory of the Mississauga Anishinaabe and the traditional unceded territory of the Algonquin Anishinaabe people and in the territory covered by the Williams Treaties which have been inhabited for thousands of years – as territories for hunting, fishing, gathering and growing food. The intent and spirit of the treaties that form the legal basis of Canada bind us to share the land “for as long as the sun shines, the grass grows and the rivers flow.”



The Goals for Tonight's Meeting

#1

Highlight **recent and upcoming initiatives** at HHHS aimed at enhancing healthcare services in the County of Haliburton

#2

Provide a **high-level overview of the ongoing Master Plan process**, with more in-depth discussions to follow in our next two *Future of Care* forums

#3

Hear directly from our community, listen to your feedback, and address questions you have about HHHS



Housekeeping Items

Be respectful, even when opinions differ.
Disrespectful behaviour will not be tolerated.

Stay on topic.
If off-topic issues arise, they will be noted for future discussions.

Balance participation.
The moderator will rotate speakers to ensure all voices are heard.



Meeting Agenda

- | | | | |
|----|----------------------------|----------------|---|
| #1 | Welcome & Introductions | 6:00 – 6:15 pm | ✓ |
| #2 | A Look at HHHS Today | 6:15 – 6:40 pm | |
| #3 | Looking to 2025 and Beyond | 6:40 – 7:00 pm | |
| #4 | Q&A | 7:00 – 7:30 pm | |



A Look at HHHS Today



Providing High-Quality Services

Hospital

Emergency
15 Acute Care Beds
Diagnostic Imaging
Point of Care Lab
Physiotherapy
Occupational Therapy



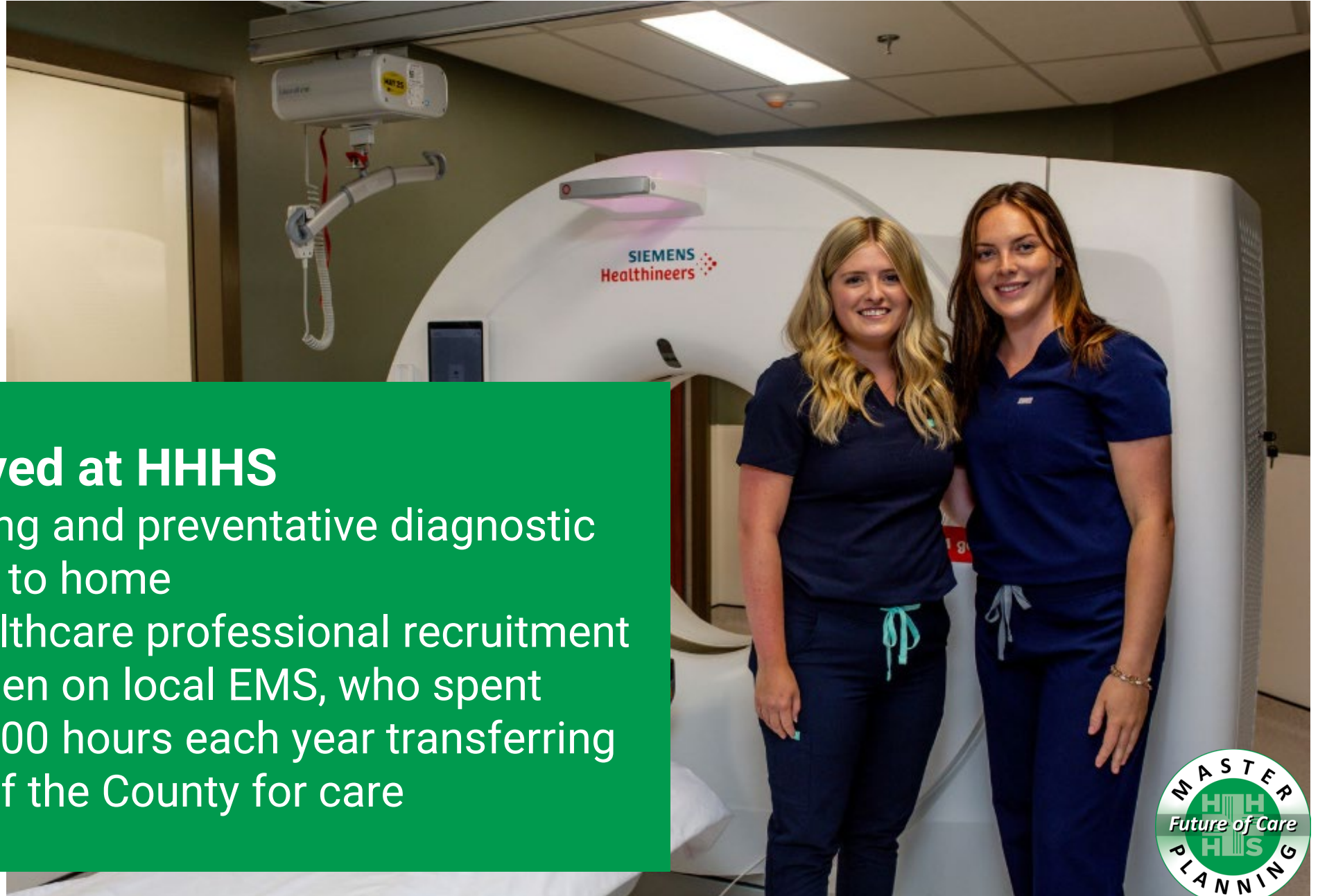
Community Support Services

Adult Day Program
Diabetes Education
Friendly Visiting
Security Checks
Geriatric Assessment
Meals on Wheels
Medical Transportation
Mental Health & Addictions Services
Palliative Care Community Team
Supportive Housing
Assisted Living

Long-Term Care

Highland Wood
Hyland Crest





CT Scan Arrived at HHHS

- Local screening and preventative diagnostic testing closer to home
- Improved healthcare professional recruitment
- Reduced burden on local EMS, who spent more than 2,000 hours each year transferring patients out of the County for care



One Patient's Story...

"I want to state that the care and treatment I received from nurses Robin, Grace and Nancy and CT Tech, Hannah was A1. Dr. B's examination of me was as thorough as any experience I have had in any emergency ward.

Please pass on my sincere thanks to HHHS staff named above for their professionalism, prompt treatment, courtesy and friendliness during my stay in Emergency. Haliburton residents and visitors alike can be confident of the medical care they continue to receive from HHHS."



Received Accreditation with Commendation from Accreditation Canada

- Acknowledges the professionalism and care that HHHS consistently delivers
- Reflects our ongoing commitment to supporting the health and wellbeing of our community



HHHS Expanded its Team With...

- 2 Nurse Practitioners at Hyland Crest Long-Term Care Home
- 2 Emergency Medicine Physicians, with more coming onboard
- A Chief Financial Officer; a Manager of Quality, Safety & Risk
- New HHHS board members bringing a diverse range of skills and perspectives
- 142 other wonderful staff—all of whom bring valuable expertise and a renewed energy to our organization





New Team Members by the Numbers

- 32 Nurses
- 33 Personal Support Workers
- 10 Allied Health Professionals
- 67 other team members (*maintenance, custodial, nutrition services, clerical support, etc.*)





204
Volunteers



10,500
Volunteer
Hours



<https://www.hhhs.ca/volunteers/volunteer-application-form>



New & Repatriated Services at HHHS

Fit2Sit Program Introduced: Enhances patient triage with EMS

Internal Medicine Clinic: Opened January 2025

Community Support Services Vans: Transport for medical & social activities

Outpatient Physio Clinics: Reopened in Haliburton & Minden Health Hub

Five Counties Children's Centre: Returned to Minden Health Hub

Mental Health Program: CMHA & Fourcast now in a supportive space



Formalizing New Partnerships to Strengthen Our Workforce...



FLEMING



**LOYALiST
COLLEGE**



...and on an Innovative Long-
Term Care Home Development
Model



Looking to 2025 and Beyond



What is Coming in 2025

Mammography
Opened
Today

Gynecology
Clinic
Opens in April

X-ray
Department
Renovations

These upgrades pave the way to create a purpose-built **Mental Health Crisis Room** in the Emergency Department this Fall.





The population in HHHS' catchment area is expected to **increase by 22%** in the next 20 years



The 80+ population is expected to **grow by 59%** in the next decade



This demographic shift brings opportunities to improve access to primary care, emergency services, and long-term care across the County of Haliburton

Source: 2022 Ministry of Finance data as required by Ministry of Health





HHHS is undertaking a comprehensive planning initiative with all levels of government and Ontario Health to address the current and future healthcare needs of Haliburton County and the surrounding region.

This Master Planning effort represents a unique and much-needed opportunity in the history of HHHS to **rethink and revitalize our healthcare infrastructure.**

What is a Master Plan?

- Mandated by Ontario's Ministry of Health, **Hospital Master Planning** is a process that assesses the adequacy and functionality of facilities, ensuring spaces meet the needs of our community both today and tomorrow. This involves planning for mid-term (5 to 10 years) and long-term (15, 20, and 30 years) needs.
- **Long-Term Care Master Planning** defines the high-level priorities, specific goals and early vision for the future.



Hospital Master Plan – 3 Stages

1. Early Planning

Stage 1.1: Pre-Capital Submission (Part A&B)



Gov. approval to plan required (major hospital projects)

Stage 1.2: Proposal Development (Part A&B)

Stage 1.3: Functional Program (Part A&B)

Current

For P3 projects, procurement begins after Stage 1.3

2. Detailed Planning

Gov. approval to construct required (major hospital projects)



Stage 2.1: Design 1 (Block Schematics)

Stage 2.2: Design 2 (Sketch Plan)

Stage 2.3: Contract Documents

For Traditional projects, procurement begins after Stage 2.3

3. Construction



Stage 3.1: Award of (Construction) Contract

Stage 3.2: Construction

Stage 3.3: Settlement





Long-Term Care in Haliburton County

Long-term care home expansion approvals take about 12-18 months.

Long-term care home builds take about 18-24 months.

HHHS
Highland Wood

30 beds
Haliburton

HHHS
Hyland Crest

62 beds
Minden

Extendicare
Long-Term Care

60 beds
Haliburton





Long-Term Care Waitlists

Median number of days people waited to move into a long-term care home, in Ontario, by LTC home, by prior location, 2022/23

HHHS
Highland Wood

301
Community
Days

HHHS
Hyland Crest

707
Community
Days

Extendicare
Haliburton

474
Community
Days

Ontario

201
Community
Days



Bringing Care Closer to Home



New & Expanded Services

Expand access to the Urgent Care Clinic, expanding Primary Care, introduce new specialty clinics such as Internal Medicine and Gynecology Clinics and bring MRI services to the community.



Expanded Long-Term Care

Increase long-term care capacity to add an additional 68 new beds, bringing the total to a minimum of 160 long-term care beds in one location.



Expanded Acute Care Capacity

Nearly double the number of inpatient hospital beds with a mix of chronic continuing care and rehab beds, so patients can receive the right treatment and care to recover close to home.



Enhanced Emergency Department

Expand the size of the Emergency Department with dedicated staff spaces, procedure rooms to eliminate hallway medicine, and purpose-built airborne isolation rooms to manage the cold and flu season



Help Shape the Future of Healthcare in our Community!

We are hosting a **Future of Care Forum** Town Hall series at our Minden site auditorium and virtually, where the community is invited to learn more about these plans and ask their important questions.

FORUM #1



What's on the Go at HHHS

February 19, 2025
6 pm to 7:30 pm

FORUM #2

The Future of Long-Term Care

March 5, 2025
6 pm to 8 pm

FORUM #3

The Future of Acute Care

March 26, 2025
6 pm to 8 pm



Learn more and RSVP at www.hhhs.ca/Master-Planning
or scan the QR code



Q&A

Based on the updates shared tonight, have you seen these changes firsthand during your experiences at HHHS?

Which of the improvements discussed tonight do you think will have the biggest positive impact on our community?

Do you plan to join the next *Future of Care Forum*?



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